# **Privacy Policy**

Welcome to Lightning Oilfield Services' website. This privacy policy explains how we collect, use, and protect your personal information when you use our website.

#### **Information Collection and Use**

At Lightning Oilfield Services, we recognize the importance of your privacy and the sensitive nature of the information you share with us. We collect personal information from you when you use our website, including when you fill out forms to request information about our products and services or when you contact us through our website.

The personal information we collect may include your name, email address, phone number, company name, job title, and any other information you voluntarily provide to us. We may also collect non-personal information such as your IP address, browser type, and operating system.

We use this personal and non-personal information for various purposes, including:

- To respond to your inquiries and requests: We use the information you provide to us to respond to your inquiries and requests for information about our products and services. This includes communicating with you via email, phone, or other means of communication.
- To provide you with the products and services you request: We use your personal information to fulfill your orders and to provide you with the products and services you have requested from us.
- To improve our website and services: We use non-personal information to analyze how users interact with our website and services, and to improve our website and services accordingly. We may also use personal information to customize your experience with our website and services.
- To communicate with you about our products and services: We may use your personal information to send you marketing and promotional materials about our products and services that we believe may be of interest to you. You have the right to opt-out of receiving these communications at any time by following the unsubscribe instructions in the communications.
- To comply with legal obligations: We may be required by law to collect and retain certain personal information, and to disclose that information to government authorities or other third parties in certain circumstances.

We do not sell, rent, or lease your personal information to third parties for their marketing purposes. However, we may share your personal information with third-party service providers that help us to provide our products and services to you. These third-party service providers are contractually obligated to keep your personal information confidential and to only use it for the purpose of providing the services we have requested.

We may also disclose your personal information in the following circumstances:

- To comply with legal obligations or a court order.
- To protect the safety and security of our website, services, users, or others.
- To investigate or prevent illegal activities, fraud, or violations of our terms of service.

We take reasonable measures to protect your personal information from unauthorized access, use, or disclosure. We use industry-standard encryption technologies to protect your data in transit, and we store your data on secure servers protected by firewalls and other security measures.

## **Cookies and Tracking Technologies**

Our website uses cookies and other tracking technologies to collect data from users. This data is used to personalize your experience on our website and to track user behavior to improve our services. We do not use cookies to collect personally identifiable information.

## **Third-Party Sharing**

At Lightning Oilfield Services, we may share your personal information with third-party service providers that help us to provide our products and services to you. These third-party service providers are contractually obligated to keep your personal information confidential and to only use it for the purpose of providing the services we have requested.

Examples of third-party service providers we may use include:

**Website hosting providers:** We may use third-party website hosting providers to host our website and store your personal information. These website hosting providers are contractually obligated to keep your personal information secure and confidential.

We may also share your personal information in the following circumstances:

- To comply with legal obligations or a court order.
- To protect the safety and security of our website, services, users, or others.
- To investigate or prevent illegal activities, fraud, or violations of our terms of service.

We may also disclose your personal information in connection with a merger, acquisition, or sale of all or a portion of our assets. In such a case, we will notify you before your personal information is transferred or becomes subject to a different privacy policy.

We do not sell, rent, or lease your personal information to third parties for their marketing purposes.

### **Security Measures**

We take reasonable measures to protect your personal information from unauthorized access, use, or disclosure. We use industry-standard encryption technologies to protect your data in transit, and we store your data on secure servers protected by firewalls and other security measures.

#### **User Rights**

You have the right to access, modify, or delete your personal information at any time by contacting us by Certified Mail at:

Lightning Oilfield Services ATTN: Privacy Policy PO Box 203 Haslet, TX 76052 We will respond to your request within a reasonable timeframe.

# **Children's Privacy**

Our website is not intended for children under 13. We do not knowingly collect personal information from children under 13 without parental consent. If you are a parent or guardian and believe we have collected personal information from your child, please contact us at privacy@lightningos.com so we can delete the information.

### **Contact Information**

If you have any questions or concerns about our privacy policy, please contact us by Certified mail at:

Lightning Oilfield Services ATTN: Privacy Policy PO Box 203 Haslet, TX 76052